

Veterans Transition Center of Monterey County

1 December 2017

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<u>Executive Director</u> Kurt Schake, PhD

<u>Deputy Executive Director</u> Jack Murphy **Measure X Senior and Disabled Transportation Program**

Since 1998, the Veterans Transition Center of Monterey County (VTC) has developed and implemented a transitional housing model focused on case management, designed for homeless Veterans who require supportive services, stability, and individual development prior to seeking permanent housing solutions. The VTC expanded so as to provide increased services and support so that each Veteran can gain independence and successfully transition back into the community. Transportation is a vital component of this.

With the continued growth of the Monterey Peninsula, roads are becoming more congested and public transportation has become more crowded, which is especially stressful for elderly and disabled Veterans. We know the importance of Veterans keeping appointments and seek to better serve not only for VTC Veterans, but Veterans across the county facing gaps in transportation. Mobility Opportunities for Veterans (MOV) will provide elderly and disabled Veterans with door-to-door transportation support to ensure they do not miss appointments, struggle to go shopping, or miss community events which provide rural and lonely Veterans opportunities to socialize and feel like full members of the community.

The MOV program is designed to serve all Veterans in Monterey County that require transportation assistance. MOV will ensure that Veterans living in rural areas not served by MST and those needing to going to the VA clinic in Palo Alto were able to safely and comfortably make their appointments- increasing Veteran independence.

In the last 19 years, the VTC has been a key Veteran Service Provider within the VA Healthcare system. In recent months the VTC has been named California's Nonprofit of the Year-District 29 and the Nonprofit Alliance of Monterey County's Nonprofit of the Year-Human Services. Please consider us for this grant so that we may heighten our transportation services to elderly and disabled Veterans.

KURT W. SCHAKE, PhD Executive Director

Measure X - Senior & Disabled Transportation Services

Program Application

Organization:	Date Submitted: December 1, 2017
The Veterans Transition Center of California	
Project Title: Mobility Opportunities for Veterans (MOV)	Brief Project Summary: Transportation for elderly and disabled Veterans in Monterey County
Total Project Cost:	Funds Requested:
\$321,659	\$258,689

Required Contents

Applications are due via email to Virginia Murillo, program coordinator, (virginia@tamcmonterey.org) on **December 1, 2017 at 12:00 P.M. PST.** The application must be submitted in a PDF format and include:

Signed cover letter
Completed application sections 1-4
Project implementation timeline
Project budget

Additional information such as letters or support, testimonials, maps, photographs and additional information about the organization is not required, but if included should be limited to ten (10) pages.





1. Applicant Information

Score Criteria #1: Applicant Experience (20 points)

Is the applicant a 501(c)(3) tax exempt	⊠Yes □No	 	
organization?		· .	

If the applicant is not a 501(c)(3) organization, then the applicant must partner with an organization that is and can serve as a fiscal sponsor. The fiscal sponsor may be a 501(c)(3) organization. The applicant must complete the following information about the fiscal sponsor.

Fiscal Sponsor or Applicant Information:	
Name	Veterans Transition Center
Address	220 12 th Street, Marina CA 93933
Tax ID #	77-0431413
Contact Name	Maria Mola
Telephone Number	831-883-8387 ext. 215
Email Address	mmola@vtcmonterey.org
Fax Number	831-883-3024
Organization Year Established	1998
Years Operating in Monterey County	19

Organization Mission Statement

The mission of the Veterans Transition Center (VTC) is to provide services for homeless Veterans and their families. VTC does not simply offer short term solutions to homelessness; it strives to better the lives of homeless Veterans, by providing Veterans with transitional housing and case management programs, so they can once again become employable, productive members of the community.

Description of Organization: The Veterans Transition Center (VTC) works to provide Veterans with all of the support they need to improve their quality of life. Started originally to provide Veterans with safe transitional housing, the VTC has grown over the years to support every need from full time case management, food, clothing, substance abuse relapse prevention, and access to a number additional supportive services.

To ensure that VTC Veterans have the ability to get around independently, Veterans without personal modes of transportation are provided with MST bus passes and taxi vouchers. With our recent ability to provide Veterans with taxi vouchers, the level of independence among disabled and elderly Veterans has greatly increased but the financial burden and radius of travel still makes it difficult for Veterans to travel.

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Number of Employees	15	
Number of Volunteers	40	-

Board of Directors: The Veterans Transition Center's (VTC) Board of Directors is comprised of a number of Veterans and community members dedicated to the mission of providing services and support to Monterey County's homeless Veterans and their families. Dr. Thomas Griffin, Board Chairman and founder of the VTC, Mike Mitchell, Thomas Hughes, James Bogan, Ralph Sirtak, Quentin Bennett, Bill





Kelley, Judge Jonathan Price and Nicole Pettit all bring a unique skillset to the Board of Directors and a deeply personal connection to Veterans.

2. Project Description and Project Implementation Timeline

• Score Criteria #2: Project Feasibility and Readiness (20 points)

Project Name	Mobility Opportunities for Veterans (MOV)							
Funding Request Amount	\$285,689							
Other Funding Sources Allocated to this Project	VA ERS, HUD-VASH, VA GPD, Private Donors, Fundraising Event							
Total Project Cost	\$321,659							
Funding Request Type	□One-time request							
If multi-year, which fiscal years is this funding request for?	⊠2017/18 □2018/19 □2019/20							
Project Type	⊠Capital ⊠Operating							

Brief Project Description: (100 words max)

To ensure that Veterans are able to receive the highest level of care, the Veterans Transition Center (VTC) is proposing the Mobility Opportunity for Veterans (MOV) program that would increase the our ability to provide transportation for elderly and disabled Veterans. This program would include updating and expanding the current VTC vehicle fleet to include a wheelchair accessible mini bus/van, two new 15 passenger vans, and cover the costs of providing Veterans bus passes from MST. This new VTC program will provide Veterans with limited mobility or those who live in rural areas not serviced by MST the opportunity to more easily attend doctor appointments, go to the store, seek employment, and participate in more community events.

Project Area Served: The Veterans Transition Center (VTC) serves all of Monterey County. Additionally, because of the location of the VA hospital in Palo Alto, the VTC works to ensure Veterans have the means to get to and from appointments in Palo Alto. The Mobility Opportunities for Veterans (MOV) and bus passes will ensure transportation to elderly and disabled Monterey County Veterans to destinations in Monterey County, such the VA clinic, grocery shopping, social services appointments, permeant housing searches and to expand accessibility to employment opportunities and community events; as well as assist in getting Veterans from Monterey/San Benito County to their appointments at the Palo Alto VA Hospital.

Measure X Project Goals: Indicate which of the	Give seniors more transportation options					
Measure X program goals the project will address.	Support independent travel by people with disabilities					
	☑ Provide safer and more reliable transportation services for seniors and/or people with disabilities					
Project Implementation Timeline	Develop an implementation timeline that					
	identifies key tasks, milestones and corresponding due dates. Include this as an attachment to the application.					





3. Project Benefits and Communities Served

- Score Criteria #3: Project Need and Relative Level of Urgency (20 points)
- Score Criteria #4: Geographic Equity (15 points)

Project Need (200 words max)

The Veterans Transition Center (VTC) currently has two vehicles that are used for the transportation of Veterans, an older and unreliable 15 passenger van and a pick-up truck. These two vehicles, while designed to transport people, cannot transport Veterans who have limited mobility or need a wheelchair or scooter. Veterans looking to transition out of homelessness have a number of appointments they need to make and often taking the bus isn't practical because of where bus stops are located or the timing between buses makes it difficult for Veterans to keep appointments. New accessible VTC vans would allow case managers to easily transport Veterans to their appointments and transition into permanent housing more quickly.

The VTC purchases bus passes for program residents on a regular basis so Veterans have an independent way to get around. With VTC's growing programs, the need for bus passes is also growing. Funding for Mobility Opportunities for Veterans (MOV) would allow the VTC the ability to help Veterans who are alumni of the VTC program, and any Veteran regardless of their affiliation with a VTC program, with transportation needs by being able to provide them with a bus pass.

Project Goals (200 words max)

With funding for Mobility Opportunities for Veterans (MOV), the Veterans Transition Center (VTC) will be able to provide elderly Veterans and Veterans with disabilities with more accommodating transportation options. With access to more convenient and accessible transportation options, Veterans enrolled in VTC programs will be able to take care of their appointments and needs, decreasing the time they need to spend at the VTC. MOV would also lessen the burden on Veterans living in rural areas who need help getting to their appointments and allowing them the opportunity to become more engaged in their community because transportation will no long be concern.

Communities Served: The Monterey County Veteran community would benefit from the award to the Veterans Transition Center (VTC) which would allow for the expansion on vehicles with the ability to transport disabled and elderly Veterans and increase the number of bus passes the VTC has to provide to Veterans. While the main focus of the VTC is always to provide the highest level of care for residents enrolled in VTC programs, or Alumni of a VTC program, any senior or disabled Veteran in Monterey County would benefit from the increased transportation options. The VTC would have the ability to provide transportation to Veterans living in rural areas, not served by MST, with no cost transportation to appointments, grocery shopping, or anywhere else they need to go. Veterans needing to go to Palo Alto for an appointment would be provided that service. The VTC strives to ensure all Veterans are able to receive the services they deserve and have earned, regardless of their enrollment in VTC programs.





Project Scope of Work:

Mobility Opportunities for Veterans (MOV) will involve:

- Increasing the size of the VTC's vehicle fleet by adding two new 15 passenger van and a wheelchair accessible mini bus/van, which will provide Veterans with the support they need to handle their appointments and housing search efforts;
- Providing safe and reliable transportation to disabled/elderly Veterans living in rural areas not serviced by MST, increasing their ability remain independent.
- Increase the number of bus passes the VTC can provide to senior and disabled Veterans, regardless of their enrollment in VTC programs.

Expected Project Outcomes

Mobility Opportunities for Veterans (MOV) will help the Monterey County Elderly and Disabled Veteran communities by working towards:

- 40% decrease in missed appointments by senior and disabled Veterans in VTC programs.
- 20% increase in the number of disabled Veterans who find part-time work.
- 20% increase in the number of viewings of permanent housing options by senior and disabled Veterans.
- 35% increase in the number of Veterans with physical limitations getting involved in community activities (parades, festivals, races, etc.)

Project Evaluation: The Veterans Transition Center (VTC) will track quarterly numbers of Veteran participants. The data collected will reflect the past needs of the Veteran utilizing the Mobility Opportunities for Veterans (MOV) program and where the program is providing the most support for Veterans in Monterey County.

Veterans who use the MOV program will be provided a survey which will collect additional data such as:

- How often do you use the MOV program? Has it increased your opportunities to get out?
- Where does MOV help you the most? (Getting to appointments, shopping, attending community events, etc.)
- What were your means of transportation prior to the MOV program?
- Are you able to move through the county more easily with the addition of VTC's MOV program?

4. Project Budget

• Score Criteria # 5: Cost Effectiveness (15 points)

Develop a project budget that identifies the cost of each key task, with capital and operating costs called out separately. If this funding request will leverage other funds, identify which phases of the project will be funded by each funding source.

	500 Monthly Bus Passes	2 x15 Passenger Van	2x 12+2+1 ADA	Annual Fuel & Maintenance	Expenses		Individual donations	Annual fundraising event	VA GPD	HUD VASH	VA ERS	Measure X	Income
\$285,689	\$22,230	\$115,000	\$136,535	\$11,924	Measure X	\$285,689						\$285,689	Measure X
0\$					Other Proposals	\$0							Other Proposals
\$35,970	\$8,645	\$4,406	\$10,995	\$11,924	Committed Funds	\$35,970	\$5,995	\$8,051	\$9,931	\$6,237	\$5,756		Committed Funds/Existing Operational Budget
0¢					Program Revenue	<u>0</u>							Program Revenue
\$321,659	\$30,875	\$119,406	\$147,530	\$23,848	TOTAL	\$321,659	\$5,995	\$8,051	\$9,931	\$6,237	\$5,756	\$285,689	TOTAL
					Actual Measure X Grant Expense (Leave this column blank until the final grant report)								Actual (Leave this column blank until the final grant report)
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Measure X - Senior & Disabled Transportation Program **Transportation Agency for Monterey County** Fiscal Year 2017-18 to 2019-20

PROJECT BUDGET

Project Dates: 1/1/2018 to 12/31/2018 Project Name: Veteran Mobility **Organization: Veterans Transition Center**

Funding Leverage:

Total Project Budget: \$285,689 \$321,659 11.18%

Measure X Request:

Transportation Agency for Monterey County Measure X - Senior & Disabled Transportation Program Fiscal Year 2017-18 to 2019-20

PROJECT TIMELINE

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TOTAL	Annual Report	Invoice documents		service schedule & service	Invoice documents	Invoice documents			Agency website, social media pages, staff time	Marketing plan			Monthly monitoring report	Meeting agenda and meeting minutes	Dellverable	Deliverable		Senior and Disabled Transportation Service
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