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- Medicare Information & Counseling (HICAP)*
- Nursing Home Information & Advocacy (OMBUDSMAN)*
- Senior Peer Counseling*
- Tax Counseling for the Elderly*
- Benefits Checkup*

280 Dickman Avenue
 Monterey, CA 93940
 831-646-1458 Phone

March 12, 2020

Measure X Annual Report Alliance on Aging
 247 Main Street
 Salinas, CA 93901

Description of Community Served

Alliance on Aging (AoA) has been providing support services to seniors living in Monterey County for 50 years. Services include Medicare counseling, peer counseling, nursing home/assisted living advocacy (Ombudsman), tax assistance/preparation, benefits checkup, community outreach, educational events, and now, thanks to funds provided through Measure X, transportation coordination. Through the years AOA's focus has been on providing services that help seniors maintain their optimum independence and quality of life. However, transportation has been an obstacle.

The impact of Measure X over the past eighteen months has made a significant difference in our senior clientele being able to maintain quality of life. This funding has allowed AOA to partner with transportation services in Monterey County to help seniors in rural Monterey County, in particular Salinas and South County which have very limited transportation resources, piece together individual transportation plans. These transportation service plans provide seniors access to our services, shopping, and doctor's appointments, as well as, help prevent isolation. The sections below describe how Measure X has impacted AOA's ability to reach out to these underserved communities.

247 Main Street
 Salinas, CA 93901
 831-655-1334 or 831-758-4011 Phone
 831-655-8781 Fax

AllianceOnAging.org

Spirals Consignment
 & Benefit Shop
 570 Lighthouse Avenue
 Pacific Grove, CA 93950
 831-383-5030 Phone

Goals met in 2019

The following measurable are from the Measure X Funding Agreement and Timeline between AOA and TAMC 1/1/2019 - 12/31/2019:

Task 1: Begin Program Implementation - Goals met

Hired and trained Transportation Coordinator (aka Specialist); Provided fully equipped workspace for Transportation Coordinator, as well as, laptop and cell phone for field work; Met with, and established relationships with: MST-Specialists, Navigators, and Managers {TRIPS, City Bus, RIDES, Taxi Vouchers, Travel Training, Marketing/Customer Service}; ITN Executive Director; Hearts and Hands owner; Call the Car - manager; and familiarized with Go-Go Grandparent and Transit App; Developed database of transportation resources, updating as needed.

Task 2: Training for Senior Services Providers - Goals met

In-service trainings were provided to all of our agency staff, volunteers and board members.

Task 3: Provide Transportation Information to Seniors - Goals met

Distributed 2706 Transportation flyers at 87 senior frequented venues in Salinas and South County including senior living complexes. Introduced local resources and transportation phone apps at all presentations.

Task 4: Provide Individual Support to Seniors -Goals met

Transportation Coordinator provided community presentations to a total of 1590 staff, volunteers and provider attendees. She reached 1815 seniors at venues & senior residential sites. She conducted 177 individual assessments by appointment in our Salinas office; she registered 269 seniors for MST Taxi Vouchers program and distributed 420 bus passes to 106 seniors (or individuals with a disability).

Total Number of Seniors Served:

The total number of seniors that have benefited from the funds provided through Measure X equals 2367.

Total Number of People with Disabilities Served:

During individual assessments, the total number of people who self-identified as having a disability and ultimately benefited from the funds provided through Measure X equals 106.

Work Remaining this Year:

Provide individual and group training to senior service providers. Provide training to groups and individuals on how to use phone apps for transportation. Continue efforts to accompany seniors on public transport as appropriate to increase comfort level; they are very reluctant if they have never used this mode of transportation. Distribute bus passes to seniors in Salinas and South County. Continue to attend outreach events in Salinas and South County in order to provide information about the transportation services available to seniors with and without disabilities in Monterey County. Continue to assist senior clients with developing individual transportation plans.

Financials were sent per quarter, if you need to have a complied annual financial report please let us know and we will send it to you.

Sincerely,

Teresa Sullivan, Executive Director

